



CREATIVE LISBOA 2022

Summer Courses for students aged 15-19

Cancellation Policy

Important

This shall apply to any cancellation by the Student not falling within Clause 5 of the General Terms & Conditions and shall be without prejudice to that clause. No alleged cancellation shall be of effect unless given in writing by email to cancellation@creativelisboa.pt. Any cancellation shall be of effect only from the date of actual receipt by CREALEARN and shall be on the following terms:

1. Enrollment Fee

No refund of the enrollment fee will be made under any circumstances.

2. Cancellations Before Start Date

For the remaining balance of the course fees, the following terms shall apply:

Morning Experience	
Date	refund
before April 1 st	1,395 €
between April 1 st – May 15 th	837 €
between May 16 th – June 15 th	419 €
after June 16 th	0 €

Day Experience	
Date	refund
before April 1 st	2,195 €
between April 1 st – May 15 th	1,317 €
between May 16 th – June 15 th	659 €
after June 16 th	0 €

24/7 Experience	
Date	refund
before April 1 st	2,995 €
between April 1 st – May 15 th	1,797 €
between May 16 th – June 15 th	899 €
after June 16 th	0 €

All refunds shall be net of any foreign exchange losses and net of other banking or transfer charges and of any similar expenses incurred by CREALEARN as well as after deduction of a management charge of EUR50.

3. Cancellations or Terminations on or After Start Date

If the Student decides to cancel or terminate a Course after the starting date for any reason, CREALEARN shall not refund the Student for any course fees paid or incurred.

4. Cancellation by CREALEARN Before the Start Date

CREALEARN reserves the right to cancel the Course due to insufficient demand or to other factors beyond CREALEARN's reasonable control. If such cancellation does not fall within the circumstances provided for in the General Terms & Conditions in Clauses 11 and 12, CREALEARN shall refund to the Fee Payer any course fees paid.

5. Visa Rejections

The Student is referred to Clause 18 of the General Terms & Conditions in relation to visa rejections.

6. Insurance

CREALEARN will provide the Student with insurance during their stay in the Summer School. Insurance costs are included in the total price of the Course. Refer to Clause 17 of the General Terms & Conditions for further information regarding insurance.

7. Cancellation for Medical Reasons

In the event of the Student becoming ill before the start or during the Course and being unable to attend the Course or any part of it in consequence to it, no refund of any fees will be made save as provided in Section 2 above.

8. Transfer of Place and Re-Application of Monies Paid

The Student may not transfer their place on the Course to another person or request that any monies paid be applied in discharge (whether whole or partial) of fees or other sums owed by another student.